

Documentation

- Reasons for documentation:
 - visibility (e.g., project plan, interim report)
 - user support (e.g., user manual)
 - team communication (e.g., interface specifications)
 - maintenance and evolution (e.g., requirements)
- Characteristics of documentation:
 - accurate and kept current
 - appropriate for audience
 - maintained online (usually)
 - simple but professional in style and appearance



Documentation is expensive --> Quality not volume

Form of Documentation

External

- Printed
- Web site

Internal

- Program documentation
- Program context (e.g., copyright notices)